



CovaU Pty Ltd

No contract term

 Call 1300 689 866
www.covau.com.au

Estimated gas cost

1 person	LOW 92 MJ/day	\$1,240/year No discount conditions apply to this offer
2 to 3 people	MED 159 MJ/day	\$1,800/year No discount conditions apply to this offer
4+ people	HIGH 201 MJ/day	\$2,140/year No discount conditions apply to this offer

Features

- No direct debit payment required
- No pay on time discount
- No fixed price contract
- Paper bills available

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Prices exclude concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at <https://compare.energy.vic.gov.au>.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV248116SR**.

Offer details

Distributor	Australian Gas Networks
Offer type	Standing offer
Fuel type	Gas
Customer type	Residential
Release date	01-01-2021
Expiry date	31-12-2021

Offer eligibility

This offer is available to residential customers in the Australia Gas Network Murray Valley zone. Please contact us on 1300 689 866 to discuss your eligibility.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	This offer is available to residential customers in the Australia Gas Network Murray Valley zone. Please contact us on 1300 689 866 to discuss your eligibility.
Prices are not fixed	Our Standard Offer prices may vary but will not change more often than once every 6 months. We will notify customer in a newspaper, our website & by sending a notice, at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Standard Retail Terms & Conditions.
Full terms and conditions	For full terms and conditions applicable to this energy offer, please visit www.covau.com.au/terms or contact CovaU on 1300 689 866.
ESC licence information	Electricity and gas retail licence under CovaU Pty Ltd

Fees

Disconnection fee	(incl. GST) Flat rate: \$80.30
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Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Reconnection fee	Flat rate: \$93.50
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Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Cheque dishonour payment fee	Flat rate: \$9.50
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Direct debit dishonour payment fee	Flat rate: \$9.50
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Other fee	Flat rate: \$25.00
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Australia Post Dishonour Fee - Cheque dishonour and DD/CC Dishonour.

Other fee	Flat rate: \$3.00
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Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.

Connection fee	Flat rate: \$14.08
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Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.

Additional information

You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit www.covau.com.au/additionalfees

Billing details

Bill frequency 1 month

Payment options Please contact the retailer to discuss payment options

Offer rate and details

Gas charges (All year)	Tariff (incl. GST)
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Daily supply charge	93.50 c/day
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Consumption

First 27.40 MJ usage per day	3.31c/MJ
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Next 21.90 MJ usage per day	2.65c/MJ
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Remaining usage per day	2.28c/MJ
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Daily supply charge: a charge that applies for supplying gas to your premises for each day of the billing period, regardless of how much gas is used.

MJ: a 'MJ' stands for megajoule and is the unit of measurement for your gas bill.

This gas offer is only available if you have reticulated gas supply at your premises.