

SA ADDITIONAL FEES

Effective from 1st July 2021



PAYMENT FEES	Charges (GST Inclusive)
Dishonoured payment fee	\$9.50
* Late payment fee (GST exempt) - Small Business Customer	\$30.00
* Late payment fee (GST exempt) - Residential Customer	\$15.00
* Direct Credit Card payment fee	0.82%
* Australia Post Credit Card payment fee	0.803%
* Australia Post dishonoured fee	\$25.00

* Applied to Market Retail Contract only.

RECONNECTION/ DISCONNECTION FEES

These fees are set by your distributor and do change from time to time. Please check your distributors website for our current rates and charges.

ELECTRICITY	Charges (GST Inclusive)
SA Power Networks	
Special Meter Read Fee	\$17.04
Disconnection Fee	\$51.13
Reconnection Fee	\$51.13
GAS	
AGN	
Special Meter Read Fee	\$12.21
Disconnection Fee	\$83.60
Reconnection Fee	\$83.60

If a network distributor or government regulator varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you. Generally network related services passed directly through however we may in some circumstances include our reasonable costs for arranging such services on your behalf.

Note: Not all network charges including some disconnection and re-connection charges are displayed here, fees vary between networks, services and schedules, please contact us directly on 1300 689 866 for specific rates that may be applicable to you for ancillary services.