CovaU Pty Ltd — Victorian Default Offer Solar Residential Ausnet TOU NAST11S

Offer ID: COV337474SR

CovaU Pty Ltd

No contract term

Time of use

Call **1300 689 866**

www.covau.com.au

Estimated electricity cost

1 person	**LOW** 7.2 kWh/day	$1,130/year No discount conditions apply to this offer
2 to 3 people	**MED** 11.8 kWh/day	$1,580/year No discount conditions apply to this offer
4+ people	**HIGH** 15.5 kWh/day	$1,940/year No discount conditions apply to this offer

Features

- **No direct debit payment required**
- **No pay on time discount**
- **No green power**
- **No fixed price contract**
- **Paper bills available**

Estimated costs are inclusive of GST and are based on typical usage in your postcode, with regular usage on weekday afternoons and evenings. Your household's usage may vary. Costs exclude controlled load charges, solar payments, concessions and bonuses.

A more personalised estimate can be found on the Victorian Energy Compare website at https://compare.energy.vic.gov.au.

Retailers must provide clear advice to help customers find the offer that best suits their circumstances.

Contact the retailer by calling **1300 689 866** and quote this Offer ID **COV337474SR**.

Offer details

Distributor	AusNet Services (electricity)
Offer type	Victorian Default Offer
Fuel type	Electricity
Customer type	Residential
Release date	01-09-2021
Expiry date	31-12-2021

Offer eligibility

Available to Residential customers in the Ausnet network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.

Contract details

Contract term	No contract term
Cooling off period	10 business days
Eligibility criteria	Available to Residential customers in the Ausnet network area with applicable metering system configuration. For more details about the eligibility criteria and solar feed-in eligibility, please contact CovaU on 1300 689 866.
Prices are not fixed	Our Standard Offer prices may vary but will not change more often than once every 6 months. We will notify customer in a newspaper, our website & by sending a notice, at least 5 business days prior to the variation.
Contract expiry details	The agreement continues until terminated by you or us in accordance with our Standard Retail Terms & Conditions
Full terms and conditions	See our full terms and conditions at www.covau.com.au for details.
ESC licence information	Electricity and gas retail licence under CovaU Pty Ltd

Fees

	(incl. GST)
Disconnection fee	**Flat rate: $38.28**
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Reconnection fee	**Flat rate: $38.28**
Business Hours Rates. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Cheque dishonour payment fee	**Flat rate: $9.50**
Direct debit dishonour payment fee	**Flat rate: $9.50**
Other fee	**Flat rate: $25.00**
Australia Post Dishonour Fee - Cheque Dishonour Fee and Direct Debit /Credit Card Dishonour Fee.	
Other fee	**Flat rate: $3.00**
Over the counter payment fee – may apply for over the counter payments made at an Australia Post outlet.	
Other fee	**Flat rate: $38.28**
Special Meter Read Fee. This fee is passed through from your distributor and may vary. Please contact your distributor to find out the current fee.	
Additional information	
You must pay us any charges your distributor imposes on us in relation to services performed by your distributor (or anyone else) at your supply address. For details on additional charges that may apply, visit www.covau.com.au/additionalfees	

Billing details

Bill frequency	1 month
Payment options	Please contact the retailer to discuss payment options

Offer rate and details

Local time

Electricity charges - TOU (All year)	**Tariff (incl. GST)**
Daily supply charge	119.37 c/day
Peak consumption – Every day, 3pm - 9pm	
All consumption	39.06c/kWh
Off-peak consumption – Every day, 12am - 3pm; Every day, 9pm - 12am	
All consumption	19.81c/kWh

Daily supply charge: a charge that applies for supplying electricity to your premises for each day of the billing period, regardless of how much electricity is used.

kWh: a 'kWh' stands for kilowatt hour and is the unit of measurement for your electricity bill.

Solar feed-in tariff options

	Tariff
Current retailer feed-in tariff	6.70 c/kWh

Climate zone 6: Mild temperate