

PAYMENT EXTENSION REQUEST

To request for a payment extension to have more time to make a payment, please complete the form below as early as possible to avoid disconnection which may result in additional cost to you.

CovaU is always here to help you get back on track, if you're experiencing payment difficulties, please contact us on 1300 689 866 find out more information of our hardship programs at covau.com.au/hardship to help you get through your tough times.

PAYMENT EXTENSION REQUEST FORM

If you are not listed on the account, you will need to get a registered account holder to complete this form. Please contact us directly on 1300 689 866.

Account Number

First Name

Last Name

Supply Address

Utility Extension for

☐

Electricity

☐

Gas

☐

Electricity & Gas

Please enter the current due date on your bill:

Invoice Number:

Current Due Date:

Total Amount due current invoice:

Select the payment extension period:

☐

1 week

☐

2 week

☐

3 week

Please tick the following to confirm your payment extension request:

☐

You have not received a reminder notice from us

☐

You have not received a disconnection warning from us

☐

You have not previously requested a payment extension on your current invoice

Signature:

Date:

EMAIL

Click to send form via email to support@covau.com.au
or if you wish to mail the form, send to: **PO BOX R241, ROYAL EXCHANGE 1225**

