

CANCELLATION FORM



CONTACT DETAILS

www.covau.com.au
 support@covau.com.au
 PO Box R241 ROYAL EXCHANGE NSW 1225
 Fax: 1300 997 331
 1300 689 866

If you would like to cancel your agreement with us, you can call us on 1300 026 828 or alternatively, complete this form and sign the following and send it back to us via fax, email or mail.

by Fax: 1300 997 331

by E-mail: support@covau.com.au

by Mail: PO Box R241 ROYAL EXCHANGE NSW 1225

If you cancel within the 10 business day cooling-off period (which starts from the first business day after you receive your energy agreement), you will not be charged a cancellation fee. Otherwise, you must give us at least 3 business days' notice to cancel your agreement.

If your agreement has a fixed term, a cancellation fee applies if you cancel before the end of your agreement term.

If we have supplied you with energy or connection services, we will send you a final bill for any outstanding balances owing.

Please read your energy offer and agreement terms and conditions for more information about cancellation.

AUTHORISATION TO CANCEL THIS AGREEMENT

I wish to cancel the energy agreement made by me on

with CovaU for the supply of: ☐ Electricity ☐ Gas ☐ Electricity & Gas

Account Number **Contact Number**

First Name **Surname**

Address

Signature X Print Name Date

Office Use

Date **Staff Signature**

Note