

VIC ADDITIONAL FEES

Effective 1st January 2020



PAYMENT FEES		Charges (GST Inclusive)	
Dishonoured payment fee		\$9.50	
* Direct Credit Card payment fee		0.82%	
* Australia Post Credit Card payment fee		0.803%	
* Australia Post dishonoured fee		\$25.00	
* Australia Post over the counter payment fee		\$3.00	
* Paper Bill fee		\$1.75	
* Applied to Market Retail Contract only.			
RECONNECTION/ DISCONNECTION FEES		Charges (GST Inclusive)	
These fees are set by your distributor and do change from time to time. Please check your distributors website for our current rates and charges			
ELECTRICITY (Reconnection -may incl. move in- Business Hours Rate)			
Citipower		\$41.69	
Powercor		\$61.53	
Ausnet		\$7.52	
Jemena		\$42.30	
United Energy		\$54.40	
ELECTRICITY (Disconnection -may incl. move out - Business Hours Rate)			
Citipower		\$42.32	
Powercor		\$65.40	
Ausnet		\$7.52	
Jemena		\$42.30	
United Energy		\$54.40	
GAS (Reconnection - may incl. move in - Business Hours Rate)			
AGN		\$93.50	
SP Ausnet		\$66.40	
Multinet		\$48.91	
GAS (Disconnection - may incl. move out -Business Hours Rate)			
AGN		\$80.30	
SP Ausnet		\$66.40	
Multinet		\$58.02	
SPECIAL METER READ		Charges (GST Inclusive)	
ELECTRICITY			
Citipower (Manual Read)		\$34.30	
Powercor (Manual Read)		\$54.02	
Ausnet (Remote Read Only)		\$1.61	
Jemena (Manual Read)		\$37.78	
United Energy (Manual Read)		\$25.55	
GAS			
SP Ausnet		\$10.30	
Multinet (between the hours of 8am-4pm business day)		\$7.44	
AGN		\$10.23 (metropolitan)	\$14.08 (Non-metropolitan)

If a network distributor or government regulator varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you. Generally network related services passed directly through however we may in some circumstances include our reasonable costs for arranging such services on your behalf. Note: Not all network charges including some disconnection and re-connection charges are displayed here, fees vary between networks, services and schedules, please contact us directly on 1300 689 866 for specific rates that may be applicable to you for ancillary services.

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