NSW ADDITIONAL FEES

Effective from 1st July 2020



PAYMENT FEES	Charges (GST Inclusive)
Dishonoured payment fee	\$9.50
Late payment fee (GST exempt) - Small Business Customer	\$30.00
Late payment fee (GST exempt) - Residential Customer	\$15.00
Direct Credit Card payment fee	0.82%
Australia Post Credit Card payment fee	0.803%
Australia Post dishonoured fee	\$25.00

RECONNECTION/ DISCONNNECTION FEES

These fees are set by your distributor and do change from time to time. Please check your distributors website for our current rates and charges.

ELECTRICITY	Charges (GST Incl.)
Ausgrid	
Special Meter Read	\$12.55
Disconnection for moving out	\$176.29
Reconnection/Disconnection outside normal business hours	\$123.77
Endeavour	
Special Meter Read	\$42.68
Disconnection	\$72.49
Reconnection outside normal business hours	\$81.84
Essential	
Special Meter Read	\$19.80
Disconnection	\$42.19
Reconnection outside normal business hours	\$153.85
GAS	Charges (GST Incl.)
Jemena	
Special Meter Read	\$12.43
Disconnection	\$200.20
Reconnection (per meter)	\$72.60

If a network distributor or government regulator varies or introduces a fee, charge or tax, we may pass through all or part of this varied or new fee, charge or tax to you. Generally network related services passed directly through however we may in some circumstances include our reasonable costs for arranging such services on your behalf.

Note: Not all network charges including some disconnection and re-connection charges are displayed here, fees vary between networks, services and schedules, please contact us directly on 1300 689 866 for specific rates that may be applicable to you for ancillary services.